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Terms and Conditions

The following terms and conditions are an agreement between you and the Peace Café.

Security By becoming a volunteer in one of our programs, you acknowledge and accept the risks associated with living and working in developing countries. The Peace Café is not liable for any loss or harm you may suffer, including but not limited to loss caused by delays, bodily injury or death, emotional upset, damage to or loss of property, war or terrorism. The Peace Café is not liable for any errors or mistakes made by partner organizations, charities and projects.

Deposit, payment and application forms Upon receipt of your application form we will start to organize your program. However if you withdraw your application at any stage, as we will have already incurred costs in processing your application, organizing your program and looking for a placement; we regret that we cannot refund your deposit. We will, however, refund your deposit and any other fees paid to date if we cannot locate a placement for you or if we need to cancel your program. We reserve the right to cancel your program due to unexpected situations or changes with our partners or with the charities. In this case you will receive a full refund. We are however not responsible for any costs you have in canceling your flights or any other costs.

Making changes to your booking If you wish to make alterations to your placement once it has been confirmed, we will endeavor to make those changes if there is sufficient time to do so. There is a minimum charge of US\$10 to cover our administration costs. No refunds will be made if you voluntarily leave your volunteer placement or program for any reason.

Travel The volunteer is solely responsible for paying for their own travel to the NGOs. The Peace Café will help to arrange transport and translation.

Unusual Circumstances Your program may be disrupted by an unusual event or circumstances that the Peace Café could not reasonably have foreseen. If the unusual event is serious enough to significantly affect your program, we will try to arrange a suitable alternative if possible. We cannot accept liability for the effect of any unusual event or for any loss, damage, expense or claim.

Use of photos and comments By agreeing to these terms and conditions you agree that we may use any photo(s)/image(s) we or someone on our behalf take of you or any comments (written or verbal) you make during or in connection with your placement for our promotional/marketing purposes (such as including them in our brochure / website) without obtaining your further specific permission or making any payment to you.

Code of conduct All participants on our programs are expected to adhere to proper conduct at their projects, especially with regard to Child Protection laws and to listen to the instructions of your coordinator and the charities code of conduct. This covers, but is not limited to, respecting others' cultures and beliefs, working responsibly at your project, respecting any accommodation provided and avoiding drugs and illegal activities. Also participants will be removed from their program without a refund if they engage in illegal, violent or improper behavior. The Peace Café reserves the right to expel (without refund) any volunteer with improper behavior.